

Flights of Boeing 787 (Summary)



Reporting of operational performance of Boeing 787 has ended. After this, the malfunctions that occurred in the Boeing 787 are announced in accordance with disclosure standards prescribed in the same way as other models in the Aviation Law, at the following site.

→<https://www.ana.co.jp/ana-info/ana/lounge/occurrence/1506.html> (Japanese)

Date	Number of flights (commercial)	Comments	Remarks (※)
Oct. 1	104	No malfunctions of batteries	—
Oct. 2	108	No malfunctions of batteries	—
Oct. 3	108	No malfunctions of batteries	—
Oct. 4	103	No malfunctions of batteries	—
Oct. 5	112	No malfunctions of batteries	—
Oct. 6	111	No malfunctions of batteries	—
Oct. 7	117	No malfunctions of batteries	—
Oct. 8	102	No malfunctions of batteries	—

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

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→<https://www.ana.co.jp/ana-info/ana/lounge/occurrence/1506.html> (Japanese)

Term	Number of flights (commercial)	Comments	Remarks (※)
2013 Jun.1~June.30	1844	No malfunctions of batteries	Remarks-1—13
Jul. 1~Jul. 31	2155	No malfunctions of batteries	Remarks-14—19
Aug. 1~Aug. 31	2123	No malfunctions of batteries	Remarks-20—28
Sep. 1~Sep. 30	2140	No malfunctions of batteries	Remarks-29—38
Oct. 1~Oct. 31	2109	No malfunctions of batteries	Remarks-39—44
Nov. 1~Nov. 30	1999	Remarks-45	Remarks-46—52
Dec. 1~Dec. 31	2218	No malfunctions of batteries	Remarks-53—60
2014 Jan. 1~Jan. 31	2283	No malfunctions of batteries	Remarks-61—69
Feb. 1~Feb. 28	2087	No malfunctions of batteries	Remarks-70—78
Mar. 1~Mar. 31	2530	No malfunctions of batteries	Remarks-79—86
Apr. 1~Apr. 30	2592	No malfunctions of batteries	Remarks-87—95
May 1~May 31	2682	No malfunctions of batteries	Remarks-96—106
Jun. 1~Jun. 30	2577	No malfunctions of batteries	Remarks-107—120
Jul. 1~Jul. 31	2671	No malfunctions of batteries	Remarks-121—132
Aug. 1~Aug. 31	2919	No malfunctions of batteries	Remarks-133—142
Sep. 1~Sep. 30	2918	No malfunctions of batteries	Remarks-143—153
Oct. 1~Oct. 31	3014	Remarks-169	Remarks-154—169
Nov. 1~Nov. 30	2997	No malfunctions of batteries	Remarks-170—177

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Summary)



The scheduled flights of Boeing 787 have been resumed from June 1, 2013 and about 75,200 flights operated in the preceding 28th months following the resumption

Term	Number of flights (commercial)	Comments	Remarks(※)
Dec. 1～Dec. 31	3100	No malfunctions of batteries	Remarks-178 – 187
2015 Jan. 1～Jan. 31	2985	No malfunctions of batteries	Remarks-188 – 194
Feb. 1～Feb. 28	2814	No malfunctions of batteries	Remarks-195 – 204
Mar. 1～Mar. 31	3149	No malfunctions of batteries	Remarks-205 – 209
Apr. 1～Apr. 30	3051	No malfunctions of batteries	Remarks-210 – 214
May. 1～May 31	3061	No malfunctions of batteries	Remarks-215 – 233
Jun. 1～Jun 30	3153	No malfunctions of batteries	Remarks-234 – 238
Jul. 1～Jul. 31	3296	No malfunctions of batteries	Remarks-239 – 248
Aug. 1～Aug. 31	3415	No malfunctions of batteries	Remarks-249 – 263
Sep. 1～Sep. 30	3346	No malfunctions of batteries	Remarks-264 – 273

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 ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
 ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) September 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
273	Sep.29	854	JA807A	Delay	NH854 from Taipei(Song Shan) to Haneda a malfunction on the engine control system was found. NH854 returned to the spot and after the necessary maintenance work, the flight departed about 19 hours 50 minutes delayed.
272	Sep.29	851	JA807A	Delay	NH851 from Haneda to Taipei(Song Shan), returned to Haneda airport due to a malfunction on the brake system was found. As it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed 3 hours and 20 minutes delayed. The aircraft was carried out necessary maintenance and now back in operation.
271	Sep.25	855	JA872A	Delay	NH855 from Haneda to Jakarta, a malfunction on the brake system was found. NH855 returned to the spot and after the necessary maintenance work, the flight departed about 2 hours delayed.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) September 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
270	Sep.22	905	JA829A	Delay	NH905 from Narita to Beijing, was delayed due to a malfunction on the air conditioning was found. The aircraft was switched with another one and departed about 3 hours and 45 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.
269	Sep.18	905	JA835A	Delay	NH905 from Narita to Beijing, was changed to another aircraft due to a malfunction on the electric system, and the flight was delayed about 3 hours and 50 minutes. The original aircraft was carried out necessary maintenance and back in operation.
268	Sep.12	206	JA806A	Delay	NH206 from Paris to Narita, a malfunction on the electrical system was found. After the necessary maintenance work, the flight departed 3 hours and 15 minutes delayed.
267	Sep.10	218	JA871A	Delay	NH218 from Munich to Haneda, a malfunction on the anti-ice system was found after take off. The aircraft diverted to Nagoya (Chubu) airport and after the necessary maintenance, the flight arrived about 3 hours delayed.
266	Sep.7	855	JA872A	Delay	NH855 from Haneda to Jakarta, a malfunction on the electrical system was found. NH855 returned to the spot and it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 2 hours 45minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.
265	Sep.6	215	JA827A	Delay	NH215 from Haneda to Paris, a malfunction on the fuel pump system was found. NH215 returned to the spot and it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 2 hours and 30 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.
264	Sep.2	625	JA809A	Delay	NH625 from Haneda to Kagoshima a malfunction on the spoiler system was found. NH625 returned to the spot and it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 2hours and 10 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) August 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks
263	Aug. 28	651 JA809A	Delay NH651 from Haneda to Okayama, a malfunction on the engine system was found. NH651 returned to the spot and it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 1 hour 54 minutes delayed. The aircraft was carried out necessary maintenance and back in operation
262	Aug. 27	808 JA828A	Delay NH808 from Bangkok to Narita a malfunction on the spoiler system was found. After the necessary maintenance work, the flight departed about 2 hours and 30 minutes delayed.
261	Aug. 23	652 JA825A	Cancellation NH652 from Okayama to Haneda a malfunction on the engine control system was found. The aircraft return to the spot and and it was presumed to take a long time for maintenance, the flight was canceled. The aircraft was carried out necessary maintenance and now back in operation.
260	Aug. 22	209 JA814A	Delay NH209 from Narita to Dusseldorf, a malfunction on the engine system was found after take off. NH209 returned to Narita airport and switched with another one, and the flight was delayed about 4 hours 50 minutes. The aircraft was carried out necessary maintenance and back in operation
259	Aug. 19	89 JA809A	Delay NH89 from Haneda to Ishigaki, a malfunction on the spoiler system was found. NH89 returned to the spot and it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 1hour and 40 minutes delayed. The aircraft was carried out necessary maintenance and now back in operation.
258	Aug. 16	680 JA819A	Delay NH680 from Hiroshima to Haneda a malfunction on the engine control system was found. As it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 6hours and 30 minutes delayed.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) August 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
257	Aug. 15	216	JA805A	Delay	NH216 from Paris to Haneda, a malfunction on the brake system was found. After the necessary maintenance work, the flight departed about 3 hours and 10 minutes delayed.
256	Aug. 11	215	JA823A	Delay	NH215 from Haneda to Paris, returned to Haneda airport due to a malfunction on the flight control was found. As it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed 5 hour and 25 minutes delayed. The aircraft was carried out necessary maintenance and now back in operation.
255	Aug. 11	905	JA834A	Delay	NH905 from Narita to Beijing, a malfunction on the brake system was found. NH905 returned to the spot and after the necessary maintenance work, the flight departed about 1 hour and 25 minutes delayed.
254	Aug. 9	680	JA812A	Cancellation	NH680 from Hiroshima to Haneda, was canceled due to a malfunction on the brake system. The aircraft was carried out necessary maintenance and back in operation.
253	Aug. 7	171	JA813A	Delay	NH171 from San Jose to Narita, a malfunction on the air conditioning system was found. NH171 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 50 minutes delayed.
252	Aug. 5	642	JA821A	Cancellation	NH642 from Kumamoto to Haneda was canceled due to a malfunction on the hydraulic pressure system. The aircraft was carried out necessary maintenance and now back in operation.
251	Aug. 4	171	JA827A	Delay	NH171 from San Jose to Narita, a malfunction on the fuel pump system was found. NH171 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 35 minutes delayed.
250	Aug. 2	171	JA820A	Delay	NH171 from San Jose to Narita, a malfunction on the fuel system was found. After the necessary maintenance work, the flight departed about 2 hours and 25 minutes delayed.
249	Aug. 1	260	JA830A	Cancellation	NH260 from Fukuoka to Haneda, was cancelled due to a malfunction on the electrical system was found. The aircraft was carried out necessary maintenance and back in operation.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) July 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
248	July30	215	JA828A	Delay	NH215 from Haneda to Paris, a malfunction on the air conditioning system was found. NH215 returned to the spot and after the necessary maintenance work, the flight departed about 2 hour and 7 minutes delayed.
247	July29	854	JA838A	Cancellation	NH854 from Taipei(Song Shan) to Haneda was canceled due to a malfunction on the display of the navigation system. The aircraft was carried out necessary maintenance and back in operation.
246	July29	642	JA819A	Cancellation	NH642 from Kumamoto to Haneda, was canceled due to a malfunction on the brake system. The aircraft was carried out necessary maintenance and back in operation.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) July 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks
245	Jul. 22	171 JA805A	Cancellation NH171 from San Jose to Narita was canceled due to a malfunction on the hydraulic system. The aircraft was carried out necessary maintenance and back in operation.
244	Jul. 21	835 JA804A	Delay NH835 from Narita to Jakarta, was switched to another one due to a malfunction on the spoiler system, and the flight was delayed 2 hours and 45 minutes. The aircraft was carried out necessary maintenance and back in operation.
243	Jul. 21	623 JA812A	Cancellation NH623 from Haneda to Kagoshima was canceled due to a caution message for a malfunction on the left side engine was lit on the cockpit display. The aircraft was carried out necessary maintenance and now back in operation.
242	Jul. 13	255 JA812A	Cancellation NH255 from Haneda to Fukuoka, was canceled due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
241	Jul. 11	842 JA803A	Cancellation NH842 from Singapore to Haneda was canceled due to a caution message for a malfunction of left side engine was lit on the cockpit display. The aircraft was carried out necessary maintenance and now.
240	Jul. 8	848 JA804A	Delay NH848 from Bangkok to Haneda, a malfunction on the flight control system was found. After the necessary maintenance work, the flight departed about 10 hours and 30 minutes delayed.
239	Jul. 5	835 JA804A	Delay NH835 from Narita to Jakarta, a malfunction on the spoiler system was found. NH835 returned to the spot and it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 2 hours and 40 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) Jun 2015



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
238	Jun 30	532	JA818A	Delay	NH532 from Takamatsu to Haneda , a malfunction on the fuel system was found. After the necessary maintenance work, the flight departed about 2 hours and 20 minutes delayed.
237	Jun 26	858	JA802A	Cancellation	NH858 from Hanoi to Haneda was cancelled due to oil leak from the engine. The aircraft was carried out necessary maintenance and back in operation.
236	Jun 26	217	JA836A	Delay	NH217 from Haneda to Munich , a malfunction on the spoiler system was found. After the necessary maintenance work, the flight departed about 4 hours and 20 minutes delayed.
235	Jun 11	853	JA807A	Delay	NH853 from Haneda to Taipei(Song Shan) ,a malfunction on the fuel supply system was found. NH853 returned to the spot and it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed 2hours and 30 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.
234	Jun 8	847	JA835A	Delay	NH847 from Haneda to Bangkok was delayed due to a depression was found on the part of cargo room. The aircraft was switched with another one and departed about 2 hours and 55 minutes delayed. The aircraft was carried out necessary maintenance and back in operation.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) May 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
233	May31	217	JA836A	Delay	NH217 from Haneda to Munich, a malfunction on the air conditioning system was found. After the necessary maintenance work, the flight departed about 2 hours and 30 minutes delayed.

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①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation

⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) May 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks
232	May31	215 JA814A	Delay NH215 from Haneda to Paris, a malfunction on the hydraulic was found. After the necessary maintenance work, the flight departed about 2 hours and 20 minutes delayed.
231	May31	241 JA818A	Delay NH241 from Haneda to Fukuoka, a malfunction on the electrical system was found. The aircraft was carried out necessary maintenance and departed about 1 hour and 15 minutes delayed.
230	May30	217 JA806A	Delay NH217 from Haneda to Munich was delayed due to a malfunction on the cabin interphone was found. The aircraft was switched with another one and departed about 4 hours and 30 minutes delayed. The aircraft was carried out necessary maintenance and back in operation.
229	May30	956 JA807A	Delay NH956 from Beijing to Narita, a malfunction on the spoiler system was found. After the necessary maintenance work, the flight departed about 4 hours delayed.
228	May26	680 JA810A	Cancellation NH680 from Hiroshima to Haneda was canceled due to a malfunction on the brake system. The aircraft was carried out necessary maintenance and back in operation.
227	May25	685 JA809A	Cancellation NH685 from Haneda to Hiroshima, was cancelled due to a malfunction on the navigation system. The aircraft was carried out necessary maintenance and back in operation.
226	May25	836 JA808A	Cancellation NH836 from Jakarta to Narita was cancelled due to oil leak from left side engine. The aircraft was carried out necessary maintenance and back in operation.
225	May23	856 JA820A	Delay NH856 from Jakarta to Haneda, a malfunction on the spoiler system was found. After the necessary maintenance work, the flight departed about 3 hours delayed.
224	May15	905 JA808A	Delay NH905 from Narita to Beijing, a malfunction on the navigation system was found. NH905 returned to the spot and after the necessary maintenance work, the flight departed about 1 hour and 50 minutes delayed.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) May 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks
223	May12	257 JA830A	Cancellation NH257 from Haneda to Fukuoka, was canceled due to a malfunction on the brake system . The aircraft was carried out necessary maintenance and back in operation.
222	May12	852 JA804A	Delay NH852 from Taipei(Song Shan) to Haneda, a malfunction on the flight control system was found. After the necessary maintenance work, the flight departed about 3 hours and 30 minutes delayed.
221	May10	919 JA808A	Delay NH919 from Narita to Shanghai Pu Dong, a malfunction on the air conditioning system was found. After the necessary maintenance work, the flight departed about 2 hours 20 minutes delayed.
220	May 9	836 JA808A	Delay NH836 from Jakarta to Haneda, a malfunction on the spoiler system was found. NH836 returned to the spot and after the necessary maintenance work, the flight departed 3 hours and 55 minutes delayed.
219	May 7	841 JA829A	Delay NH841 from Haneda to Singapore, a malfunction on the hydraulic system was found. NH841 returned to the spot and after the necessary maintenance work, the flight departed about 1 hour and 40 minutes delayed.
218	May 7	171 JA805A	Delay NH171 from San Jose to Narita, a malfunction on the air conditioning was found. After the necessary maintenance work, the flight departed about 27 hours delayed.
217	May 4	989 JA821A	Cancellation NH989 from Haneda to Chitose was canceled due to a malfunction on the brake system . The aircraft was carried out necessary maintenance and back in operation.
216	May 2	531 JA819A	Delay NH531 from Haneda to Takamatsu, a malfunction on the engine starter system was found. NH599 returned to the spot and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 1 hours and 40 minutes delayed.
215	May 1	599 JA819A	Delay NH599 from Haneda to Matsuyama, a malfunction on the engine control system was found. NH599 returned to the spot and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 1 hours and 40 minutes delayed.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) April 2015



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
214	Apr. 21	906	JA808A	Delay	NH906 from Beijing to Narita, a malfunction on the brake system was found. NH906 returned to the spot and after the necessary maintenance work, the flight departed about 2 hours delayed.
213	Apr. 20	868	JA832A	Cancellation	NH868 from Seoul(Gimpo) to Haneda was canceled due to a malfunction on the part of landing gear. The aircraft was carried out necessary maintenance and now back in operation.
212	Apr. 15	956	JA808	Delay	NH956 from Beijing to Narita, was delayed due to a malfunction on the flap door. The aircraft was carried out necessary maintenance and 2 hours 32 minutes delayed.
211	Apr. 10	868	JA815A	Delay	NH868 from Seoul(Gimpo) to Haneda, was delayed due to a malfunction on the cabin interphone. The aircraft was carried out necessary maintenance and 16 hours 55 minutes delayed.
210	Apr. 3	260	JA819A	Cancellation	NH260 from Fukuoka to Haneda was canceled due to a malfunction on the thrust reverser. The aircraft was carried out necessary maintenance and now back in operation.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) March 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
209	Mar.17	65	JA830A	Cancellation	NH610 from Miyazaki to Haneda to Chitose was canceled due to a malfunction on the air-conditioning system. The aircraft was carried out necessary maintenance and now back in operation.
208	Mar.16	955	JA802A	Delay	NH955 from Narita to Beijing, was delayed due to a malfunction on the electrical system was found . The aircraft was switched with another one and departed 2 hours and 18 minutes delayed.
207	Mar.11	620	JA818A	Cancellation	NH620 from Kagoshima to Haneda was canceled due to a malfunction on the hydraulic pressure system. The aircraft was carried out necessary maintenance and now back in operation.
206	Mar. 6	959	JA807A	Delay	NH959 from Narita to Shanghai Pu Dong, a malfunction on the brake system was found. NH959 returned to the spot and after the necessary maintenance work, the flight departed 2 hours and 40 minutes delayed.
205	Mar. 1	264	JA817A	Cancellation	NH264 from Fukuoka to Haneda was canceled due to a malfunction on the break system. The aircraft was carried out necessary maintenance and back in operation.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) February 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks
204	Feb.24	920 JA801A	Cancellation NH920 from Shanghai to Narita, was canceled due to a malfunction on the pressure of tire. The aircraft was carried out necessary maintenance and back in operation.
203	Feb.24	905 JA802A	Delay NH905 from Narita to Beijing, was delayed due to a malfunction on the cockpit window. The aircraft was carried out necessary maintenance and 3hours 40 minutes delayed.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) February 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks	
202	Feb. 17	610	JA809A Cancellation	NH610 from Miyazaki to Haneda was canceled due to a malfunction on the engine control system. The aircraft was carried out necessary maintenance and back in operation.
201	Feb. 15	1165	JA835A Delay	NH1165 from Haneda to Seoul(Gimpo), a malfunction on the brake system was found. NH1165 returned to the spot and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 2 hours and 40 minutes delayed.
200	Feb. 14	855	JA835A Delay	NH855 from Haneda to Jakarta, a malfunction on the brake system was found. NH855 returned to the spot and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 7 hours and 40 minutes delayed. The aircraft was carried out necessary maintenance and back in operation.
199	Feb. 12	644	JA824A Cancellation	NH644 from Kumamoto to Haneda was canceled due to a malfunction on the Pressure Refueling System. The aircraft was carried out necessary maintenance and back in operation.
198	Feb. 9	847	JA835A Delay	NH847 from Haneda to Bangkok, a malfunction on the brake system was found. NH847 returned to the spot, and after the necessary maintenance work, the flight departed 1 hours and 12 minutes delayed.
197	Feb. 8	171	JA822A Delay	NH171 from to San Jose to Narita, a malfunction on the electrical system was found. The aircraft was carried out necessary maintenance and departed about 4 hours and 30 minutes delayed.
196	Feb. 6	582	JA818A Cancellation	NH582 from Matsuyama to Haneda was canceled due to a malfunction on the fuel supply system. The aircraft was carried out necessary maintenance and back in operation.
195	Feb. 1	—	JA833A —	When started the auxiliary power unit of JA833A on ground, a caution of the battery for the auxiliary power unit was lit on the cockpit display. The battery was replaced and be sent to the manufacturer for the detailed inspection. The aircraft has been normal after the replacement.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) January 2015



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
194	Jan.28	203	JA823A	Delay	NH203 from Haneda to Frankfurt , returned to the spot due to the malfunction on the electrical system. As it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 2 hours 21minutes delayed.
193	Jan.27	275	JA827A	Delay	NH275 from Haneda to Munich, when taking off, a malfunction on the cockpit display was found. NH275 stopped to take off and returned to the spot. After the necessary maintenance work, the flight departed 3 hours and 22 minutes delayed.
192	Jan.25	596	JA810A	Cancellation	NH596 from Matsuyama to Haneda was canceled due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
191	Jan.20	267	JA830A	Delay	NH267 from Haneda to Fukuoka, a malfunction on the engine control system was found. NH267 returned to the spot and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 1 hour and 30 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.
190	Jan.18	673 676	JA830A	Cancellation	NH673 from Haneda to Hiroshima , was canceled due to a malfunction on the engine control system. Turning flight NH676 to Tokyo was also cancelled. The aircraft was carried out necessary maintenance and back in operation.
189	Jan.13	686	JA821A	Cancellation	NH686 from Hiroshima to Haneda was canceled due to a malfunction on the thrust reverser. The aircraft was carried out necessary maintenance and back in operation.
188	Jan. 5	534	JA819A	Delay	NH534 from Takamatsu to Haneda, a malfunction on the electrical system was found. After the necessary maintenance work, the flight departed about 3 hours delayed.

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- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) December 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
187	Dec.30	856	JA834A	Delay	NH856 from Jakarta to Haneda, a malfunction on the electrical system was found . After the necessary maintenance work, the flight departed about 4 hours and 10 minutes delayed.
186	Dec.26	844	JA835A	Cancellation	NH844 from Singapore to Haneda was canceled due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) December 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
185	Dec.23	78	JA833A	Cancellation	NH78 from Chitose to Narita was canceled due to a malfunction on the display of the navigation system. The aircraft was carried out necessary maintenance and back in operation.
184	Dec.17	629	JA811A	Delay	NH629 from Haneda to Kagoshima, a malfunction on the engine control system was found. NH629 returned to the spot and after the necessary maintenance work, the flight departed about 1 hour and 30 minutes delayed.
183	Dec.12	624	JA817A	Cancellation	NH624 from Kagoshima to Haneda was canceled due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
182	Dec.11	920	JA827A	Cancellation	NH920 from Shanghai to Narita, was canceled due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
181	Dec.8	265	JA833A	Delay	NH265 from Haneda to Fukuoka, a malfunction on the engine control system was found. NH265 returned to the spot and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 1 hour and 25 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.
180	Dec.6	68	JA833A	Cancellation	NH68 from Chitose to Haneda was canceled due to a malfunction on the engine control system. The aircraft was carried out necessary maintenance and back in operation.
179	Dec.5	941	JA822A	Delay	NH941 from Narita to Dusseldorf was switched to another one due to a malfunction on the engine, and the flight was delayed about 5 hours 20 minutes. The aircraft was carried out necessary maintenance and back in operation.
178	Dec.1	1256	JA814A	Delay	NH1256 from Beijing to Haneda, a malfunction on the brake system was found. After the necessary maintenance work, the flight departed about 23 hours and 25 minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) November 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
177	Nov.21	204	JA806A	Delay	NH204 from Frankfurt to Haneda, a malfunction on the air conditioning was found. After the necessary maintenance work, the flight departed about 9 hours 40 minutes delayed.
176	Nov.14	596	JA833A	Delay	NH596 from Matsuyama to Haneda, a malfunction on the engine control system was found. NH596 returned to the spot and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed 5 hours delayed. The original aircraft was carried out necessary maintenance and back in operation.
175	Nov.12	68	JA833A	Delay	NH68 from Chitose to Haneda, a malfunction on the engine control system was found. After the necessary maintenance, the flight departed about 1 hour and 15 minutes delayed.
174	Nov. 10	686	JA812A	Cancellation	NH686 from Hiroshima to Haneda was canceled due to a caution message for a malfunction of left side engine was lit on the cockpit display. The aircraft was carried out necessary maintenance and now back in operation.
173	Nov. 4	276	JA813A	Delay	NH276 from Munich to Haneda, a malfunction on the flight control system was found. After the necessary maintenance work, the flight departed about 15 hours delayed.
172	Nov. 4	178	JA822A	Delay	NH178 from Narita to Seattle , a malfunction on the altimeter was found. After the necessary maintenance work, the flight departed about 3 hours 20 minutes delayed.
171	Nov. 3	610	JA812A	Delay	NH610 from Miyazaki to Haneda, a malfunction on the air conditioning was found. After the necessary maintenance work, the flight departed about 2 hours 10 minutes delayed.
170	Nov. 2	177	JA827A	Delay	NH177 from Seattle to Narita, a malfunction on the auxiliary power unit was found. After the necessary maintenance work, the flight departed about 24 hours 40 minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) October 2014



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
169	Oct.25	—	JA814A —	When started the auxiliary power unit of JA814A on ground, a caution of the battery for the auxiliary power unit was lit on the cockpit display. The battery was replaced and be sent to the manufacturer for the detailed inspection. The aircraft has been normal after the replacement.	
168	Oct.17	534	JA816A	Cancellation	NH534 from Takamatsu to Haneda was canceled due to a malfunction on the fuel supply system. The aircraft was carried out necessary maintenance and back in operation.
167	Oct.17	802	JA804A	Delay	NH802 from Singapore to Narita, a malfunction on the water supply system of passenger cabin a malfunction was found. After the necessary maintenance work, the flight departed about 1 hour and 30 minutes delayed.
166	Oct.15	842	JA802A	Delay	NH842 from Singapore to Haneda, a malfunction on the electrical system was found. After the necessary maintenance work, the flight departed about 12 hours delayed.
165	Oct.15	836	JA804A	Delay	NH836 from Jakarta to Narita, a malfunction on the flight control system was found. The aircraft was carried out necessary maintenance and departed 4 hours and 30 minutes delayed.
164	Oct.14	674	JA824A	Delay	NH674 from Hiroshima to Haneda, a malfunction on the brake system was found. After the necessary maintenance work, the flight departed about 1 hour and 20 minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) October 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
163	Oct.12	843	JA802A	Delay	NH843 from Haneda to Singapore was switched to another one due to a malfunction on the electrical system, and the flight was delayed about 2 hours and 30 minutes. The aircraft was carried out necessary maintenance and back in operation.
162	Oct.11	869	JA802A	Delay	NH869 from Haneda to Manila, a malfunction on the electrical system was found. After the necessary maintenance work, the flight departed about 2 hours and 20 minutes delayed.
161	Oct.10	1186	JA834A	Cancellation	NH1186 from Taipei(Song Shan) to Haneda, a caution for the malfunction on the right engine was lit on the cockpit display after take off. The aircraft returned to the airport and the flight was canceled. The aircraft was carried out necessary maintenance and back in operation.
160	Oct.10	1075	JA828A	Delay	NH1075 from San Jose to Narita, a malfunction on the flight control was found. The aircraft was carried out necessary maintenance and departed 5 hours and 50 minutes delayed.
159	Oct.7	628	JA817A	Cancellation	NH628 from Kagoshima to Haneda was canceled due to a malfunction on the electrical system. The aircraft was carried out necessary maintenance and back in operation.
158	Oct.6	941	JA823A	Delay	NH941 from Narita to Dusseldorf, returned to Narita airport due to a malfunction on the engine. As it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 21 hours and 15 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.
157	Oct.5	942	JA828A	Cancellation	NH942 from Dusseldorf to Narita, was canceled due to a malfunction on the brake system. The aircraft was carried out necessary maintenance and back in operation.
156	Oct.5	889	JA824A	Delay	NH889 from Haneda to Toyama, a malfunction on the spoiler actuator was found. NH889 returned to the spot and after the necessary maintenance, the flight departed about 2 hours and 45 minutes delayed.
155	Oct.4	950	JA804A	Delay	NH950 from Manila to Narita was delayed for about 2 hours due to a malfunction on the anti-ice system. The aircraft was carried out necessary maintenance and back in operation.
154	Oct.3	642	JA817A	Cancellation	NH642 from Kumamoto to Haneda was canceled due to a malfunction on the electrical system. The aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) September 2014



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
153	Sep.26	855	JA801A	Cancellation	NH855 from Haneda to Jakarta, a caution for the malfunction on the left engine was lit on the cockpit display after take off. The aircraft returned to the airport and the flight was canceled. The aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) September 2014



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
152	Sep.25	844	JA834A	Delay	NH844 from Singapore to Narita, a malfunction on the engine control system was found. NH844 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 10 minutes delayed.
151	Sep.25	842	JA801A	Delay	NH842 from Singapore to Narita, a malfunction on the engine control system was found. NH842 returned to the spot and after the necessary maintenance, the flight departed about 3 hours and 30 minutes delayed.
150	Sep.23	922	JA803A	Delay	NH922 from Shanghai Pu Dong to Narita, a malfunction on the air conditioning was found. After the necessary maintenance work, the flight departed about 8 hours
149	Sep.19	870	JA801A	Delay	NH870 from Manila to Haneda, a malfunction on a brake system was found. NH870 returned to the spot and after the necessary maintenance, the flight departed about 2 hours delayed.
148	Sep.16	921	JA804A	Delay	NH921 from Narita to Shanghai Pu Dong, a malfunction on the engine control system was found. NH921 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 5 minutes delayed.
147	Sep.14	644	JA811A	Cancellation	NH644 from Kumamoto to Haneda, was canceled due to a malfunction on the landing gear. The aircraft was carried out necessary maintenance and back in operation.
146	Sep.11	590	JA812A	Cancellation	NH590 from Matsuyama to Haneda, was canceled due to a malfunction on the air conditioning system. The aircraft was carried out necessary maintenance and back in operation.
145	Sep.8	856	JA802A	Cancellation	NH856 from Jakarta to Haneda, was canceled due to a malfunction on the tires. The aircraft was carried out necessary maintenance and back in operation.
144	Sep.2	1186	JA832A	Delay	NH1186 from Taipei(Song Shan) to Haneda, a malfunction on the brake system was found. The aircraft was carried out necessary maintenance and departed 2 hours and 5 minutes delayed.
143	Sep.1	882	JA818A	Cancellation	NH882 from Toyama to Haneda was canceled due to a malfunction on the hydraulic pressure system. The aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) August 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
142	Aug.31	276	JA822A	Delay	NH276 from Munich to Haneda, a malfunction on the display of the navigation system was found. After the necessary maintenance work, the flight departed about 13 hours and 40 minutes delayed.
141	Aug.26	276	JA813A	Delay	NH276 from Munich to Haneda, a malfunction on the door of passenger cabin was found. After the necessary maintenance work, the flight departed about 23 hours and 10 minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) August 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
140	Aug.23	850	JA803A	Cancellation	NH850 from Bangkok to Haneda was canceled due to a malfunction on the engine control system. The aircraft was carried out necessary maintenance and back in operation.
139	Aug.22	628	JA819A	Delay	NH628 from kagoshima to Haneda, a malfunction on the fuel supply system was found. NH628 returned to the spot and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 2 hours and 55 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.
138	Aug.21	850	JA803A	Cancellation	NH850 from Bangkok to Haneda was canceled due to a malfunction on the engine control system. The aircraft was carried out necessary maintenance and back in operation.
137	Aug.21	275	JA822A	Delay	NH275 from Haneda to Munich, a malfunction on the engine control system was found. NH275 returned to the spot and after the necessary maintenance, the flight departed about 3 hours and 50 minutes delayed.
136	Aug.15	920	JA808A	Delay	NH920 from Shanghai (Pu Dong) to Narita, switched to another one due to a malfunction on the brake system, and the flight was delayed about 9hours and 40 minutes . The original aircraft was carried out necessary maintenance and now back in operation.
135	Aug.13	802	JA802A	Delay	NH802 from Singapore to Narita, returned to Singapore airport due to the malfunction on the auxiliary power unit. As it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 21 hours delayed.
134	Aug. 3	629	JA818A	Delay	NH629 from Haneda to Kagoshima, a malfunction on the engine control system was found. NH629 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 10 minutes delayed.
133	Aug. 3	919	JA808A	Delay	NH919 from Narita to Shanghai (Pu Dong), a malfunction on a electrical system was found. NH919 returned to the spot and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed 6 hours and 30 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) July 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
132	July 25	847	JA803A	Delay	NH847 from Haneda to Bangkok was delayed for about 8 hours and 40 minutes due to a malfunction on the spoiler actuator. The aircraft was carried out necessary maintenance.
131	July 21	1076	JA806A	Delay	NH1076 from Narita to San Jose, returned to Narita airport due to the malfunction on the auxiliary power unit. The aircraft was carried out necessary maintenance and departed about 1 hour and 40 minutes delayed.
130	July 21	919	JA808A	Delay	NH919 from Narita to Shanghai Pu Dong, returned to Narita airport due to the malfunction on the auxiliary power unit. The aircraft was switched with another one and departed about 5 hours and 30 minutes delayed. The aircraft was carried out necessary maintenance and back in operation.
129	July 16	855	JA801A	Delay	NH855 from Haneda to Jakarta, a malfunction on the water supply system of passenger cabin was found. After the necessary maintenance work, the flight departed about 3 hours and 45 minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) July 2014



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
128	July 15	850	JA803A	Delay	NH850 from Bangkok to Narita, a malfunction on the flight control system was found. NH850 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 50 minutes delayed.
127	July 15	1076	JA827A	Delay	NH1076 from Narita to San Jose, a caution for the malfunction on the airconditioning system was lit on the cockpit display after take off. The aircraft returned to Narita airport and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed 5 hours and 5 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.
126	July 15	204	JA822A	Cancellation	NH204 from Frankfurt to Haneda was canceled due to a malfunction on the spoiler actuator. The aircraft was carried out necessary maintenance and back in operation.
125	July 14	27	JA819A	Cancellation	NH27 from Haneda to Itami was canceled due to a malfunction on the spoiler actuator. The aircraft was carried out necessary maintenance and back in operation.
124	July 13	842	JA801A	Delay	NH842 from Singapore to Haneda was delayed for about 2 hours and 15 minutes due to a malfunction on the anti-ice system. The aircraft was carried out necessary maintenance.
123	July 6	919	JA808A	Delay	NH919 from Narita to Shanghai Pu Dong, a caution for the malfunction on the anti-ice system of engine was lit on the cockpit display. As the weather condition, the aircraft returned to Narita airport and the aircraft was switched with another one and departed 5 hours delayed. The aircraft was carried out necessary maintenance and back in operation.
122	July 3	642	JA824A	Cancellation	NH642 from Kumamoto to Haneda was canceled due to a malfunction on the auxiliary power unit control system. The aircraft was carried out necessary maintenance and back in operation.
121	July 1	805	JA808A	Cancellation	NH805 from Narita to Bangkok was canceled due to a malfunction on the engine control system. The aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) June 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
120	June 26	920	JA807A	Delay	NH920 from Shanghai Pu Dong to Narita, was switched to another one due to a malfunction of air-conditioning system, and the flight was delayed about 29 hours and 20 minutes. The aircraft was carried out necessary maintenance and back in operation.
119	June 21	1076	JA820A	Delay	NH1076 from Narita to San Jose, a malfunction on the fuel pump system was found. NH1076 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 15 minutes delayed.
118	June 18	402	JA818A	Cancellation	NH402 from Akita to Haneda was canceled due to the malfunction on the anti-ice system. The aircraft was carried out necessary maintenance and back in operation.
117	June 16	841	JA815A	Delay	NH841 from Haneda to Singapore, was switched to another one due to a malfunction on a emergency lighting system, and the flight was delayed about 7 hours and 40 minutes. The aircraft was carried out necessary maintenance and back in operation.
116	June 10	855	JA804A	Delay	NH855 from Haneda to Jakarta, was switched to another one due to a malfunction on a fuel tank, and the flight was delayed about 3 hours 50 minutes. The aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) June 2014



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
115	June 9	32	JA809A	Cancellation	NH32 from Itami to Haneda was canceled due to the malfunction on the anti-ice system of engine. The aircraft was carried out necessary maintenance and back in operation.
114	June 8	1076	JA820A	Delay	NH1076 from Narita to San Jose, a malfunction on the cockpit display was found. NH1076 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 55 minutes delayed.
113	June 6	801	JA808A	Delay	NH801 from Narita to Singapore, a malfunction on the fuel pump was found. NH801 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 20 minutes delayed.
112	June 6	409	JA819A	Delay	NH409 from Haneda to Akita, a malfunction on the brake system as found. NH409 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 40 minutes delayed.
111	June 5	1075	JA827A	Delay	NH1075 from San Jose to Narita was delayed for about 2 hours and 30 minutes due to a malfunction on the network system. The aircraft was carried out necessary maintenance.
110	June 4	8554 (Cargo)	JA821A	Delay	NH8554 from Saga to Haneda was delayed for about 12 hours due to a malfunction on the brake system. The aircraft was carried out necessary maintenance.
109	June 3	841	JA803A	Delay	NH841 from Haneda to Singapore, was switched to another one due to a malfunction on a electrical system, and the flight was delayed about 6 hours and 10 minutes. The aircraft was carried out necessary maintenance and back in operation.
108	June 2	276	JA814A	Delay	NH276 from Munich to Haneda, when taking off, a malfunction on a electrical system was found. NH276 stopped to take off and returned to the spot. After the necessary maintenance work, the flight departed about 1 hour and 40 minutes delayed.
107	June 1	801	JA807A	Delay	NH801 from Narita to Singapore was delayed for about 3 hours and 30 minutes due to a malfunction on the engine control system. The aircraft was carried out necessary maintenance.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) May 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
106	May 27	856	JA803A	Delay	NH805 from Jakarta to Haneda was delayed about 2 hours 45 minutes due to a malfunction on a electrical system. The aircraft was carried out necessary maintenance and back in operation.
105	May 26	408	JA819A	Cancellation	NH408 from Akita to Haneda was canceled due to the malfunction on the anti-ice system. The aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation

⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) May 2014



(In reverse chronological order)

Date	Flight	Aircraft	Remarks
104	May 19	941 JA806A	Delay NH941 from Haneda to Dusseldorf, a malfunction of fuel pump was found. NH941 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 5 minutes delayed.
103	May 19	275 JA828A	Delay NH275 from Haneda to Munich, was switched to another one due to a malfunction on a electrical system, and the flight was delayed about 4 hours 35 minutes. The aircraft was carried out necessary maintenance and back in operation.
102	May 18	1075 JA805A	Delay NH1075 from San Jose to Narita was delayed for about 6 hours 40minutes due to a malfunction on the engine. The aircraft was carried out necessary maintenance.
101	May 17	204 JA822A	Delay NH204 from Frankfurt to Haneda, a malfunction on the engine control system was found. NH204 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 15 minutes delayed.
100	May 16	890 JA812A	Delay NH 890 from Toyama to Haneda was delayed for about 4 hours 25 minutes due to a malfunction on the hydraulic pressure system of the landing gear. The aircraft was carried out necessary maintenance and back in operation.
99	May 15	275 JA822A	Delay NH275 from Haneda to Munich, a malfunction on the engine control system was found. NH275 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 25 minutes delayed.
98	May 8	855 JA815A	Delay NH855 from Haneda to Jakarta, a malfunction on the cockpit display was found. NH855 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 40 minutes delayed.
97	May 2	889 JA817A	Cancellation NH889 from Haneda to Toyama, was canceled due to a malfunction of hydraulic pressure system. The aircraft was carried out necessary maintenance and now back in operation.
96	May 1	620 JA824A	Cancellation NH620 from Kagoshima to Haneda was canceled due to a malfunction on the computer system. The aircraft was carried out necessary maintenance and now back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) April 2014



(In reverse chronological order)

Date	Flight	Aircraft	Remarks
95	Apr. 25	921 JA802A	Delay NH921 from Narita to Shanghai(Pu Dong), a malfunction on the engine control system was found. NH921 returned to the spot and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 2 hours 25 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation.
94	Apr. 25	623 JA809A	Delay NH623 from Haneda to Kagoshima, a malfunction on the generator was found. NH623 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 10 minutes delayed.
93	Apr. 23	822 JA801A	Delay NH822 from Singapore to Haneda was delayed for about 2 hours due to a malfunction on the brake system. The aircraft was carried out necessary maintenance.
92	Apr. 12	1186 JA803A	Delay NH1186 from Taipei(Song Shan) to Haneda, a malfunction on a part of the flight control system was found. The aircraft was carried out necessary maintenance and departed about 23 hours and 55 minutes delayed.
91	Apr. 8	258 JA817A	Cancellation NH258 from Fukuoka to Haneda, was canceled due to a malfunction on the engine starter switch. The aircraft was carried out necessary maintenance and back in operation.
90	Apr. 6	1256 JA814A	Cancellation NH1256 from Beijing to Haneda, was canceled due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
89	Apr. 3	1255 JA822A	Delay NH1255 from Haneda to Beijing, a malfunction on a brake system was found. NH1255 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 20 minutes delayed.
88	Apr. 2	204 JA822A	Delay NH204 from Frankfurt to Haneda, a malfunction on the engine control system was found. NH204 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 40 minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) April 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
87	Apr. 1	1186	JA803A	Delay	NH1186 from Taipei(Song Shan) to Haneda, a malfunction on the flight control system was found. The aircraft was carried out necessary maintenance and departed about 19 hours and 50 minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation

⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) March 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
86	Mar.23	102	JA825A	Delay	NH102 from Okinawa to Osaka Itami, a caution message for some system failure was lit on the cockpit display. The aircraft was carried out necessary maintenance and departed about 2 hours and 10 minutes delayed.
85	Mar.16	152	JA804A	Delay	NH152 from Singapore to Narita, a malfunction on the radio equipment was found. The aircraft was carried out necessary maintenance and departed about 2 hours and 15 minutes delayed.
84	Mar.16	697	JA803A	Delay	NH697 from Haneda to Yamaguchi Ube, a malfunction on the air conditioning system was found. NH697 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 10 minutes delayed.
83	Mar.13	760	JA817A	Cancellation	NH760 from Komatsu to Haneda was canceled due to the malfunction on the flight control system caused by turbulence. The aircraft was carried out necessary maintenance and back in operation.
82	Mar.10	878	JA828A	Cancellation	NH878 from Akita to Haneda was canceled due to the damage on a part of fuselage. The aircraft was carried out necessary maintenance and back in operation.
81	Mar.6	938	JA820A	Cancellation	NH 938 from Jakarta to Narita was canceled due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
80	Mar.4	8554 (Cargo)	JA810A	Delay	NH8554 from Saga to Haneda, a malfunction on the nose wheel steering was found. NH8554 returned to the spot and after the necessary maintenance, the flight departed about 8 hour and 30 minutes delayed.
79	Mar.3	902	JA802A	Delay	NH 902 from Singapore to Narita was delayed for about 2 hours due to a malfunction on the fuel quantity indication system. The aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) February 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
78	Feb.26	72	JA811A	Cancellation	NH72 from Chitose to Haneda was canceled due to a malfunction on a brake system. The aircraft was carried out necessary maintenance and now back in operation.
77	Feb.21	112	JA802A	-	NH122 from Singapore to Narita, got stuck on taxiway for malfunction on hydraulic system, and was towed by a tractor to the ramp area. The aircraft was carried out necessary maintenance and now back in operation.
76	Feb.21	677	JA824A	Delay	NH677 from Haneda to Hiroshima, a malfunction on the flight control system was found. NH677 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 10 minutes delayed.
75	Feb.19	680	JA816A	Cancellation	NH680 from Hiroshima to Haneda was canceled due to a malfunction on a brake system . The aircraft was carried out necessary maintenance and now back in operation.
74	Feb.19	535	JA811A	Delay	NH535 from Haneda to Takamatsu, a malfunction on a brake system was found. NH535 returned to the spot and after the necessary maintenance, the flight departed about 1 hour and 10 minutes delayed.
73	Feb.16	620	JA821A	Cancellation	NH 620 from Kagoshima to Haneda was canceled due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
72	Feb.15	1075	JA820A	Delay	NH1075 from San Jose to Narita was delayed for about 27 hours due to a malfunction on the brake system. The aircraft was carried out necessary maintenance.
71	Feb.13	902	JA808A	Delay	NH 902 from Singapore to Narita was delayed for about 4 hours 10 minutes due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance .
70	Feb.11	536	JA818A	Delay	The aircraft for NH536 from Takamatsu to Haneda was switched to another one due to a malfunction on a brake system, and the flight was delayed about 7 hours 30 minutes. The original aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) January 2014



(In reverse chronological order)

Date	Flight	Aircraft	Remarks
69	Jan.30 207 208	JA806A	Delay NH207 from Narita to Munich, a malfunction on the generator was found after take off. The aircraft returned to the airport and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 4 hours 30 minutes delayed. The original aircraft was carried out necessary maintenance and back in operation. Turning flight NH208 to Narita was also delayed.
68	Jan.29 902	JA804A	Delay NH 902 from Singapore to Narita was delayed for about 2 hours 20 minutes due to a malfunction on a brake system. The aircraft was carried out necessary maintenance and back in operation.
67	Jan.29 970	JA807A	Delay NH 970 from Komatsu to Haneda was delayed for about 2 hours 30 minutes due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
66	Jan.22 111	JA802A	Delay The aircraft for NH111 from Narita to Singapore, was switched to another one due to the damage on a part of bulk cargo door scuff plate. The flight was delayed about 6 hours. The original aircraft was carried out necessary maintenance and back in operation.
65	Jan.9 1075	JA806A	Cancellation NH1075 from San Jose to Narita was canceled due to a malfunction on the generator. The aircraft was carried out necessary maintenance and back in operation.
64	Jan.9 678	JA821A	Cancellation NH678 from Hiroshima to Haneda was canceled due to the malfunction on an altimeter. The aircraft was carried out necessary maintenance and back in operation.
63	Jan.6 1186	JA808A	Delay NH1186 from Taipei(Song Shan) to Haneda, a malfunction on the flight control system was found. The aircraft was carried out necessary maintenance and departed about 2 hours 35minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) January 2014



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
62	Jan.4 (Jan.5) (Jan.6)	207	JA806A	Delay	The aircraft for NH207 from Narita to Munich was switched to another one due to a malfunction on the generator, and the flight was delayed about 3 hours 45 minutes. The original aircraft was carried out necessary maintenance. Due to the maintenance, both the aircraft for NH207 on Jan.5 and Jan.6 were also switched to another one, delayed about 4 hours.
61	Jan. 3	1186	JA802A	Delay	NH1186 from Taipei to Haneda, a malfunction on cockpit crew oxygen system was found in flight. The aircraft landed temporarily at Hiroshima Airport for maintenance work. After the necessary maintenance at Hiroshima Airport, the aircraft re-operated to Haneda Airport and arrived about 1 hour 40 minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) December 2013



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
60	Dec.29	32	JA816A	Cancellation	NH32 from Osaka Itami to Haneda was canceled due to the malfunction on airconditioning system. The aircraft was carried out necessary maintenance and back in operation.
59	Dec.25	540/ 532 (Dec.26)	JA807A	Delay/ Cancellation (Dec.26)	The aircraft for NH540 from Takamatsu to Haneda, was switched to another one due to a malfunction on a brake system, and the flight was delayed about 2 hours. In addition, due to the maintenance work of the aircraft, NH532 (from Takamatsu to Haneda) on the next day was canceled. The aircraft was carried out necessary maintenance and now back in operation.
58	Dec.22	871	JA812A	Cancellation	NH871 from Haneda to Akita, a caution for the malfunction on the anti-ice system was lit on the cockpit display. As the weather around Akita airport was foggy and presumed icing condition, the aircraft returned to Haneda airport and the flight was canceled. The aircraft was carried out necessary maintenance and back in operation.
57	Dec.17	152	JA808A	Delay	NH152 from Singapore to Narita, a malfunction on the radio equipment was found. The aircraft was carried out necessary maintenance and departed about 3 hours delayed.
56	Dec.14	886	JA809A	Delay	The aircraft for NH886 from Toyama to Haneda was switched to another one due to the damage on a part of fuselage, and the flight was delayed about 4hours. The original aircraft was carried out necessary maintenance and back in operation.
55	Dec.13	872	JA811A	Cancellation	NH872 from Akita to Haneda was canceled due to the damage on a part of fuselage. The aircraft was carried out necessary maintenance and back in operation.
54	Dec.9	207	JA806A	Delay	NH207 from Narita to Munich, a malfunction on the oil pressure pump was found. The aircraft was carried out necessary maintenance and departed about 3 hours delayed.
53	Dec.8	1078	JA813A	Delay	NH 1078 from Narita to Seattle was delayed for about 3hours due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) November 2013



(In reverse chronological order)

Date	Flight	Aircraft	Remarks
52	Nov.30	1075 JA805A	Cancellation NH 1075 from San Jose to Narita was canceled due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
51	Nov.29	1076 JA805A	Delay NH 1076 from Narita to San Jose was delayed for about 3hours 35 minutes due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
50	Nov.28	112 JA815A	Delay NH 112 from Singapore to Haneda, was delayed for 3hours due to a malfunction on the flight control system. The aircraft was carried out necessary maintenance and back in operation.
49	Nov.27	1255 JA815A	Delay The aircraft for NH1255 from Haneda to Beijing was switched to another one due to a malfunction on the flight control system, and the flight was delayed about 5hours 20minutes. The original aircraft was carried out necessary maintenance and now back in operation.
48	Nov.26	301 JA821A	Cancellation NH301 from Nagoya to Okinawa was canceled due to hydraulic fluid leakage. The original aircraft was carried out necessary maintenance and back in operation.
47	Nov.24	72 JA811A	Delay The aircraft for NH72 from Chitose to Haneda, was switched to another one due to the damage from bird strike. The flight was delayed about 5 hours. The original aircraft was carried out necessary maintenance and now back in operation.
46	Nov.18	919 JA802A	Delay The aircraft for NH919 from Narita to Shanghai Pu Dong, was switched to another one due to the necessity of check the anti-ice system of wings. The flight was delayed about 6 hours . Turning flight NH920 to Narita also delayed. The original aircraft was carried out necessary maintenance and now back in operation.
45	Nov.16	- JA815A	- A battery-charger of JA815A was replaced because of its condition, during the night-time maintenance service. The charger is to be sent to the manufacturer for the detailed inspection. The aircraft has been normal after the replacement.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) October 2013



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
44	Oct.25	207	JA805A	Delay	The aircraft for NH207 from Narita to Munich was switched to another one due to a malfunction on the generator, and the flight was delayed about 5 hours 20 minutes. The original aircraft was carried out necessary maintenance and now back in operation.
43	Oct.21	888	JA807A	Cancellation	NH888 from Toyama to Haneda was canceled due to a malfunction on a brake system . The aircraft was carried out necessary maintenance and now back in operation.
42	Oct.19	901	JA808A	Delay	NH901 from Haneda to Singapore was delayed for 3 hours due to a malfunction on the control system . The aircraft was carried out necessary maintenance and now back in operation.
41	Oct.19	1255	(JA804A)	Delay	The aircraft for NH1255 from Haneda to Beijing was switched to another one due to a malfunction on the brake system, and the flight was delayed about 4hours . The original aircraft was carried out necessary maintenance and now back in operation.
40	Oct.4	1075	JA806A	Delay	NH1075 from San Jose to Narita, a malfunction on a control system was found. The aircraft was carried out necessary maintenance, and departed about 3hours and 30minutes delayed.
39	Oct.2	1256	JA802A	Cancellation	NH1256 from Beijing to Haneda was canceled due to malfunction on a control system. The aircraft was carried out necessary maintenance, and now back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) September 2013



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
38	Sep.25	1077	JA806A	Delay	NH1077 from Seattle to Narita, a malfunction of the landing gear was found. After the necessary maintenance work, the flight departed about 6 hours and 30 minutes delayed.
37	Sep.23	648	JA811A	Cancellation	NH648 from Kumamoto to Haneda was canceled due to malfunction of the cockpit display. The aircraft was carried out necessary maintenance and now back in operation.
36	Sep.17	906	JA815A	—	On NH906 from Beijing to Narita, the voltage of main battery was slightly dropped before takeoff. The change was within the related regulation, and the flight was completed safely. After the flight, detailed check was pursued on removed battery and aircraft system, problems were not found. (Informed for it is a battery related issue.)
35	Sep.17	645	JA811A	Delay	NH645 from Haneda to Kumamoto, when taking off, a malfunction on the control system was found. NH645 stopped to take off and returned to the spot. After the necessary maintenance work, the flight departed about 2 hours and 10 minutes delayed.
34	Sep.15	648	JA811A	Cancellation	NH648 from Kumamoto to Haneda was canceled due to a malfunction of air-conditioning system. The aircraft was carried out necessary maintenance.
33	Sep.15	207	JA806A	Delay	NH207 from Narita to Munich, a malfunction on the water supply system of passenger cabin was found. It was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 5 hours and 10 minutes delayed. The aircraft was carried out necessary maintenance and now back in operation.
32	Sep.5	1256	JA802A	Cancellation	NH1256 from Beijing to Haneda was canceled due to the damage on a part of fuselage. The aircraft was carried out necessary maintenance.
31	Sep. 5	698	JA817A	Cancellation	NH698 from Yamaguchiube to Haneda was canceled due to a malfunction of hydraulic pressure system. The aircraft was carried out necessary maintenance and now back in operation.
30	Sep.4	1075	JA806A	Cancellation	NH1075 from San Jose to Narita was canceled due to a malfunction of communication system. The aircraft was carried out necessary maintenance and now back in operation.
29	Sep. 1	30	JA803A	Cancellation	NH30 from Itami to Haneda was canceled due to a caution message for a malfunction of brake system was lit on the cockpit display. The aircraft was carried out necessary maintenance and now back in operation.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) August 2013



(In reverse chronological order)

Date	Flight	Aircraft	Remarks
28 Aug.31	204	JA822A	Cancellation NH204 from Frankfurt to Haneda was canceled due to a caution message for a malfunction of fuel pump was lit on the cockpit display. The aircraft was carried out necessary maintenance and now back in operation.
27 Aug.26	641	JA816A	Delay NH641 from Haneda to Kumamoto, a caution for the weather radar system failure was lit on the cockpit display after take off. The aircraft returned to the airport and as it was presumed to take a long time for maintenance, the aircraft was switched with another one and departed about 2hours and 30 minutes delayed. Turning flight NH644 to Haneda also delayed. The aircraft was carried out necessary maintenance and now back in operation.
26 Aug.25	920	JA808A	Delay NH920 from Shanghai Pu Dong to Narita, a malfunction on the control system was occurred due to a lightning strike near the aircraft in the spot area. The aircraft departed about 25 hours 30 minutes delayed.
25 Aug.18	1185	JA815A	Delay NH1185 from Haneda to Taipei, a malfunction on the computer system was found. It was presumed to take for a while to adjust it, the aircraft was switched with another one and departed about 3 hours delayed. After that the repair is already completed.
24 Aug.15	1186	JA804A	Delay NH1186 from Taipei to Haneda, a malfunction on the part of avionics was found. The aircraft was carried out necessary maintenance and departed about 18 hours 30 minutes delayed.
23 Aug.14	1075	JA806A	Delay NH1075 from San Jose to Narita, a malfunction on the auxiliary power unit was found. The aircraft returned to the spot and the necessary maintenance work was carried out. The flight departed about 2 hours delayed.
22 Aug. 14	203	JA813A	Delay NH203 from Haneda to Frankfurt, a malfunction on the engine fire extinguisher was found. The aircraft was carried out necessary maintenance and departed about 1 hours 45 minutes delayed. And, necessary inspection and maintenance was carried out by the next operation of all other Boeing 787 aircrafts.
21 Aug.2	882	JA817A	Delay NH882 from Toyama to Haneda was delayed for 2 hours and 10 minutes. A troubled hydraulic pump was replaced .
20 Aug. 1	204	JA813A	Delay NH204 from Frankfurt to Haneda, a malfunction on the generator was found. NH204 returned to the spot and the necessary maintenance work was carried out. The flight departed about 2 hours 30 minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) July 2013



(In reverse chronological order)

	Date	Flight	Aircraft		Remarks
19	July 29	654	JA810A	Cancellation	NH654 from Okayama to Haneda was canceled due to a caution message for a malfunction of computer system was lit on the cockpit display. The aircraft was carried out necessary maintenance and now back in operation.
18	July25	620	JA801A	Cancellation	NH620 from Kagoshima to Haneda was canceled due to a malfunction on the control system , for it was presumed to take a long time for maintenance. The aircraft was carried out necessary maintenance and now back in operation.
17	July23	1255 906	JA815A	Delay	NH1255 from Haneda to Beijing , was delayed nearly 4 hours for the repair on cockpit crew oxygen system. Turning flight NH906 to Narita was also delayed.
16	July 15	25 30	JA809A	Delay	NH25 from Haneda to Itami returned to its gate for malfunction on the control system before take off, and delayed about 100 minutes for the repair. Turning flight NH30 to Haneda was also delayed.
15	July 4	648	JA811A	Cancellation	NH648 from Kumamoto to Haneda was canceled due to a caution message for a malfunction of hydraulic pressure system was lit on the cockpit display. The aircraft was carried out necessary maintenance and now back in operation.
14	July 2	888	JA809A	Delay	When departure of NH 888 from Toyama to Haneda, a caution for aircraft attitude control system failure was lit on the cockpit display. And then the aircraft was carried out necessary maintenance and departed about 3 hours delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

(In reverse chronological order)

Date	Flight	Aircraft	Remarks
13	June 30	1075 JA805A	Delay NH1075 from San Jose to Narita, a malfunction on the part of landing gear system was found. And then the aircraft was completed its necessary maintenance and departed about 26 hours delayed.
12	June 30	204 JA820A	Delay When departure of NH 204 from Frankfurt to Haneda, a malfunction on the Fuel Supply System was found. NH204 returned to the spot and the necessary maintenance work was carried out. The flight departed about 23 hours delayed.
11	June 29	32 JA817A	Cancellation NH32 from Itami to Haneda was canceled due to a caution message for some system failure was lit on the cockpit display, for it was presumed to take a long time for maintenance. The aircraft was carried out necessary maintenance and now back in operation.
10	June 27	203 JA813A	Delay When preparing for departure of NH203 from Haneda to Frankfurt, a caution message on the cockpit display that showed electric power was not supplied to some systems. It was presumed to take for a while to adjust it, the aircraft was switched with another one and departed 8 hours delayed. After that the repair is already completed.
9	June 25	536 JA803A	Cancellation NH536 from Takamatsu to Haneda was canceled due to a caution message for aircraft attitude control system failure was lit on the cockpit display, for it was presumed to take a long time for maintenance. The aircraft was carried out necessary maintenance and now back in operation.
8	June 20	644 JA810A	Cancellation NH644 from Kumamoto to Haneda was found to be needed to check the anti-ice system of wings. It was presumed to take time for the examination in details, and the flight was canceled. It was found that there was no problem with the system on the day.
7	June 19	537 JA816A	Delay When departure of NH 537 from Haneda to Takamatsu, A malfunction on the Water Supply System of passenger cabin was found. It was presumed to take a long time for maintenance, NH537 aircraft returned to the spot. After that the aircraft was switched with another one and departed 90 minutes delayed.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

Flights of Boeing 787 (Remarks) June 2013



(In reverse chronological order)

Date	Flight	Aircraft	Remarks		
6	June 18	544 622	JA807A	Delay	When departure of NH 544 from Kagoshima to Itami, a caution for aircraft attitude control system failure was lit on the cockpit display. It was presumed to take a long time for maintenance, NH544 aircraft returned to the spot. After that the aircraft was switched with another one and departed 100 minutes delayed. And then the aircraft was completed its necessary maintenance and departed as Flight 622 from Kagoshima to Haneda 140 minutes delayed.
5	June 12	692	JA816A	Cancellation	The right side engine could not be started. The repair of the system is already completed.
4	June 10	258	JA817A	Cancellation	A malfunction of instrument on engines was examined. The repair is already completed.
3	June 5	32	JA817A	Cancellation	A damage on the left wheel well door was examined. The repair is already completed.
2	June 2	8558 (Cargo)	JA812A	Delay	The flight was delayed due to the condition on cockpit room light. The repair is already completed.
1	June 1	544 22	JA803A	Delay	During the flight NH619, whistling noise was heard at forward area of passenger cabin. The noise was caused by the differential pressure between the cabin and ambient air. The flight was continued safely and the aircraft landed at Kagoshima on time. The mechanic reworked the noise area and made sure there was no sound. The following flights of NH544 and NH22 were delayed for 100 minutes by the mechanical working.

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.

■ From the commencement of Test & Crew familiarization until resumption of commercial flights

Period	Number of flights (Test & Crew familiarization)	Number of flights (Commercial)	Comments
Apr. 28 ~ Apr. 30	7	—	No malfunction of batteries
May 1 ~ May 10	65	—	
May 11 ~ May 20	86	—	
May 21 ~ May 25	46	—	

■ After resumption of non-scheduled commercial flights

Date	Number of flights (Crew familiarization)	Number of flights (Commercial)	Comments	Remarks
May 26	8	2	No malfunction of batteries	—
May 27	7	1		—
May 28	10	0		—
May 29	8	0		—
May 30	9	1		—
May 31	11	1		—

(※) With regard to commercial flights, ANA would report in case of the following phenomenon caused by malfunction of aircraft .

- ①Emergency landing ②Diversion to any other destination ③Turning back after take off ④Flight cancellation
- ⑤ Departure delay more than 2 hours , etc.